

- Paul Carroll MA, MBA
- Corporate Performance & Improvement Manager



- Dundee City Council is the 'unitary' local government for the city. Health and Police are separate organizations and cover a wider region (Tayside). The Scottish Government is a devolved executive and parliament within the UK
- Dundee has a population of 142,000 and is a compact city on the east coast of Scotland.
- The Dundee Partnership is made up of the leaders of all the public, private and community based organizations in the city. It has a vision for the City and plans to achieve it.

Dundee Partnership

- The role of the Dundee Partnership in taking the city forward
- The role of the Single Outcome Agreement as a means of ensuring quality outcomes
- Dundee as a Learning City
- Local Partnerships: The Community Based Adult Learning Partnership and its activities.



The role of the Dundee Partnership in taking the city forward

Social Capital

Making Democracy Work: Civic Traditions in Modern Italy ([ISBN 0691078890](#)) is a 1993 book written by [Robert Putnam](#) (with Robert Leonardi and Raffaella Y. Nanetti). Published by [Princeton University Press](#), the book's central thesis is that [social capital](#) is key to high institutional performance and the maintenance of [democracy](#). The authors studied the performance of twenty [regional Italian governments](#) since 1970, which were similar institutions but differed in their social, economic and cultural context. They found that regional government performed best, holding other factors constant, where there were strong traditions of civic engagement.

The aims of Community Planning in Scotland

- making sure people and communities are **genuinely engaged in the decisions** made on public services which affect them
- a commitment from **organisations to work together**, not apart, in providing **better public services**
- Community Planning is an **over-arching partnership framework**
- Community Planning **connects** national **priorities** and those at regional, local and neighbourhood levels
 - Local Government Scotland Act 2003



Dundee Partnership Induction Briefing 2011

The Dundee Partnership

- Leads Community Planning
- A long, strong tradition
- Vision and Principles
- An Inclusive Partnership



Dundee Partnership Induction Briefing 2011

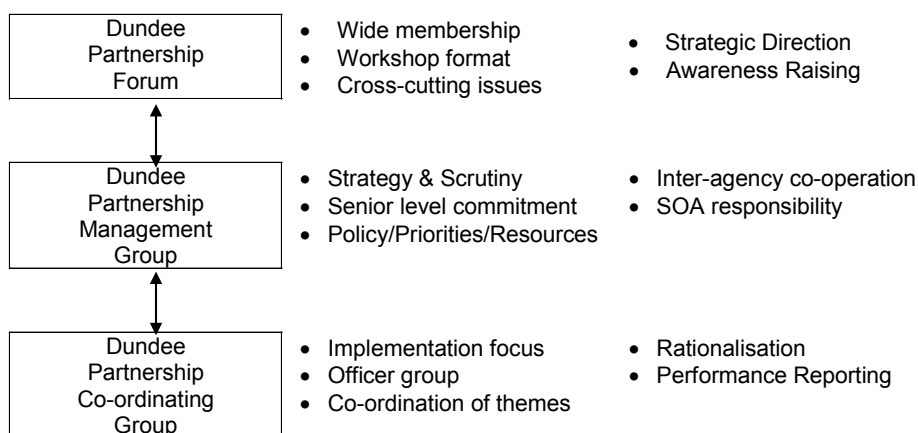
Statutory Partners

Dundee City Council
Tayside Police
Tayside Fire and Rescue
NHS Tayside
Scottish Enterprise
Skills Development Scotland
TACTRAN

Supporting Partners

Dundee Voluntary Action
Chamber of Commerce
Dundee College
University of Dundee
University of Abertay
Tayside Community Justice
Authority

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VISION

Through our Partnership, Dundee:

- will be a vibrant and attractive city with an **excellent quality of life** where people choose to live, learn, work and visit;
- Will offer real **choice and opportunity** in a city that has tackled the root causes of social and economic exclusion, creating a community which is **healthy, safe, confident, educated and empowered**;
- Will have a **strong and sustainable city economy** that will provide jobs for the people of Dundee, retain more of the universities' graduates and make the city a magnet for new talent.



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Strategic Themes

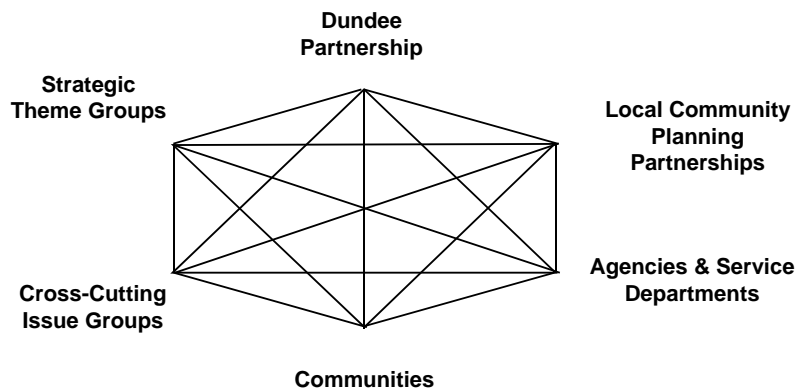
- Work and Enterprise
- Learning & Culture
- Children & Young People
- Health & Wellbeing
- Community Safety
- Building Stronger Communities
- Dundee Environment

Cross-Cutting Themes

- Community Involvement
- Equality & Diversity
- Alcohol & Drug Partnership
- Social Enterprise
- Strategic Housing Regeneration
- Monitoring & Evaluation
- Efficiency & Improvement



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Appendix 1. Single Outcome Agreement and Relationship to Dundee Partnership

National Outcomes

We live in a Scotland that is the most attractive place for doing business in Europe.

We realise our full economic potential with more and better employment opportunities for our people.

We are better educated, more skilled and more successful, renowned for our research and innovation.

Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Our children have the best start in life and are ready to succeed.

We live longer, healthier lives.

We have tackled the significant inequalities in Scottish society.

We have improved the life chances for children, young people and families at risk.

We live our lives safe from crime, disorder and danger.

We live in well-designed, sustainable places where we are able to access the amenities and services we need.

We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.

We value and enjoy our built and natural environment and protect it and enhance it for future generations.

We take pride in a strong, fair and inclusive national identity.

We reduce the local and global environmental impact of our consumption and production.

Our public services are high quality, continually improving, efficient and responsive to local people's needs.

Dundee Outcomes

1. Dundee will be a regional centre with better job opportunities and increased employability for our people
2. Our people will be better educated and skilled within a knowledge economy renowned for research, innovation and culture
3. Our children will be safe, nurtured, healthy, achieving, active, respected, responsible and included
4. Our people will experience fewer health inequalities
5. Our people will have improved physical and mental well being
6. Our people will receive effective care when they need it
7. Our communities will be safe and feel safe
8. Our people will experience fewer social inequalities
9. Our people will live in stable, attractive and popular neighbourhoods
10. Our people will have high quality and accessible local services and facilities
11. Dundee will have a sustainable environment and environmental justice

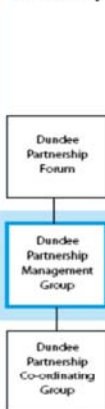
Strategic Themes

Work and Enterprise
Learning and Culture
Children and Young People
Health and Wellbeing
Community Safety
Building Stronger Communities
Dundee Environment

Cross-Cutting Themes

Community Involvement
Equality & Diversity
Alcohol & Drug Partnership
Social Enterprise
Strategic Housing Regeneration
Monitoring & Evaluation
Efficiency & Improvement

Dundee Partnership



Core Delivery Partners

Local Community Planning Partnerships
Skills Development Scotland
Tayside Fire & Rescue
NHS Tayside
Dundee City Council
Tayside Police
Dundee Voluntary Action
Scottish Enterprise
University of Dundee
University of Abertay
Dundee College
Chamber of Commerce
TACTRAN



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Dundee Strategic Priorities

- Jobs & Employability
- Children & Young People
- Inequalities
- Physical & Mental Well-being

LOCAL COMMUNITY PLANNING AND REGENERATION FORUMS IN DUNDEE

**JOHN HOSIE
COMMUNITY REGENERATION AND HEALTH MANAGER**

Local Community Planning

Area 1 - Strathmartine

Area 2 - Lochee

Area 3 - West End

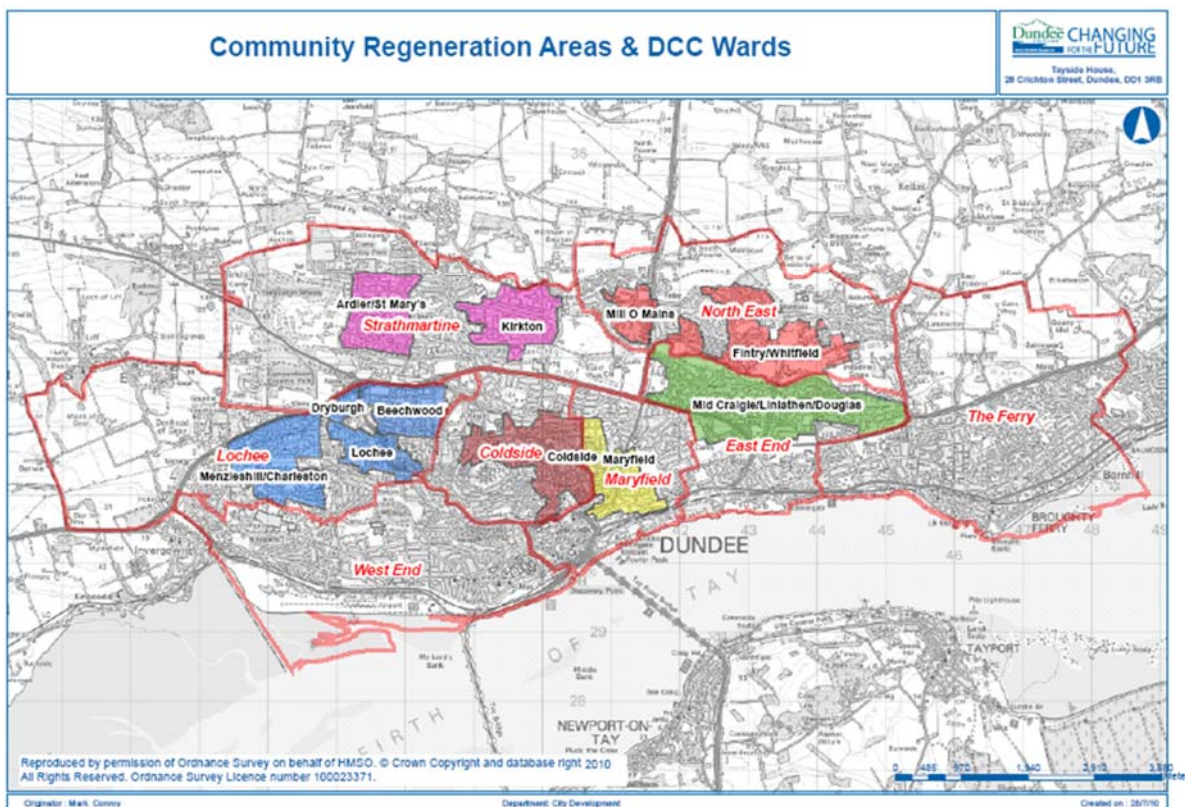
Area 4 - Coldside

Area 5 - Maryfield

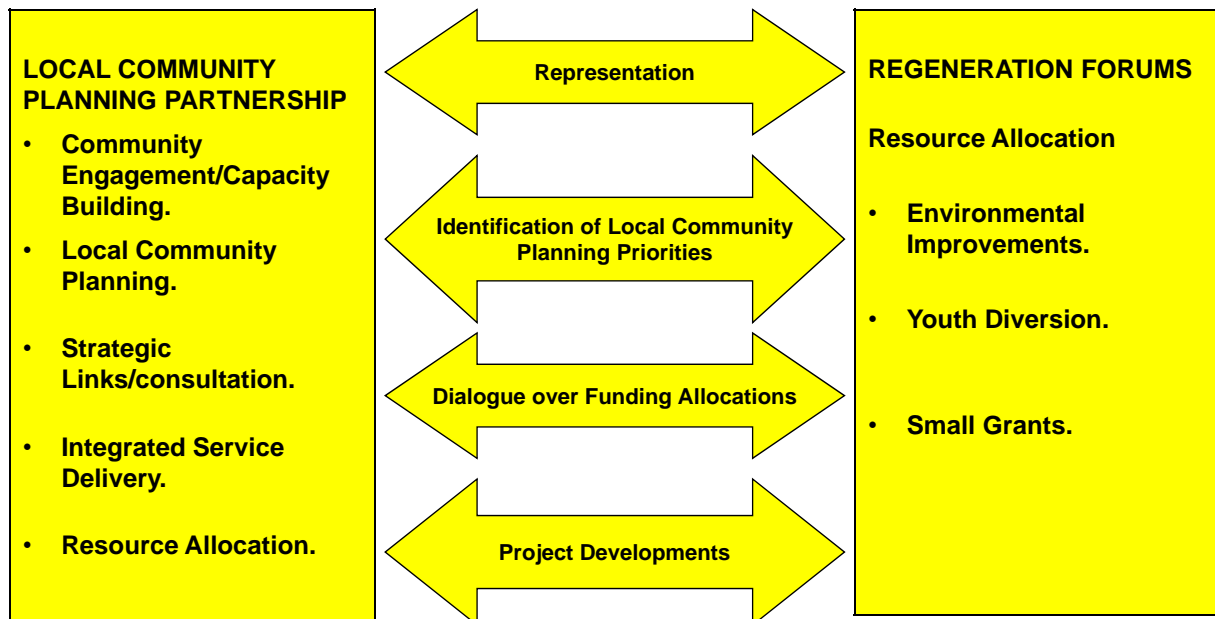
Area 6 - North East

Area 7 - East End

Area 8 - The Ferry



LOCAL COMMUNITY PLANNING PARTNERSHIPS/ COMMUNITY REGENERATION FORUM LINKS



LOCAL COMMUNITY PLANNING PARTNERSHIPS MEMBERSHIP

- Chair – Drawn from Dundee City Council Management Team
- All elected members from each multi-member ward

Representation from the following Dundee City Council Departments:

- Leisure and Communities, Social Work, Housing, Education, Waste Management, Environmental Health, City Development

Representation from partner agencies and/or partnerships as follows:

- Tayside Police, Tayside Fire & Rescue, NHS Community Health Partnership, Voluntary Sector, Dundee Partnership Theme Groups (where appropriate)
- Six Community Representatives (three drawn from Area Regeneration Forum)



The role of the Single Outcome Agreement as a means of ensuring quality outcomes

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SINGLE OUTCOME AGREEMENTS

The means by which Partnerships agree their strategic priorities for their local area and express those priorities as outcomes to be delivered by the partners either individually or jointly

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SINGLE OUTCOME AGREEMENTS – GUIDANCE

*“ Our guiding principle in this change process is that, both nationally and locally, we should be clear about the **outcomes which our communities need** and then **review and align our arrangements to ensure that they are fit for purpose** to support the delivery of those outcomes.”*

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DELIVERING THE DUNDEE SOA

- Performance Management Model adopted
- *Fit for Purpose* review of Theme Groups
- Reporting to DP Management Group
- Further indicator development
- Outcome Delivery Plans leading to new Dundee Community Plan

Relevant Example

- **DUNDEE OUTCOME 2:** *"Our people will be better educated and skilled within a knowledge economy renowned for research, innovation and culture".*
- **National Outcome 3:** *We are better educated, more skilled and more successful, renowned for our research and innovation.*

From the SOA annual report 2011

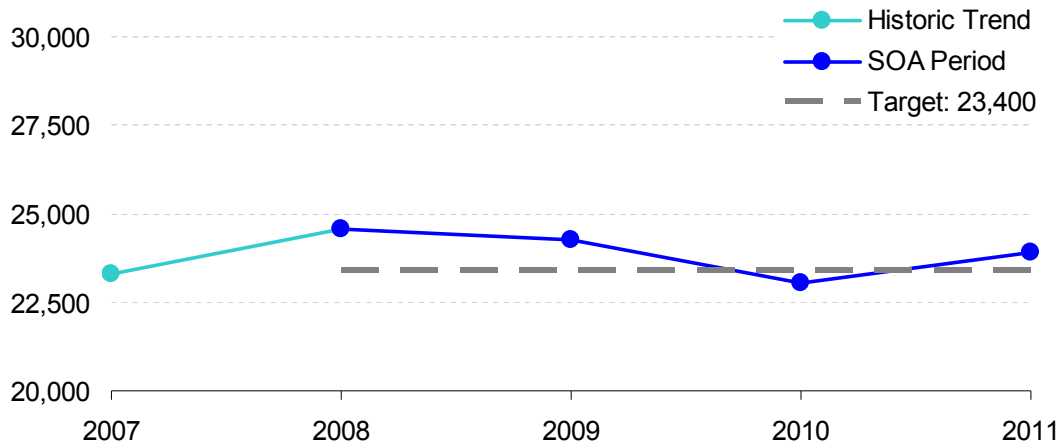
Introduction

- The Learning and Culture Strategic Theme group helps to maintain Dundee's reputation as a *"City of Learning"* and as a cultural leader. It brings together key partners to develop, promote and plan learning and cultural opportunities aimed at creating an inclusive city with opportunities open to all.

Indicators

- Ref 2.1 Knowledge economy sector jobs.
- Ref 2.2 % of working age population with NVQ level 1 (or equivalent) or above qualification.
- Ref 2.3 Number of people with severe literacy and numeracy problems attending provision.
- Ref 2.4 % of those attending literacy and numeracy provision from CRAs.
- Further information on these indicators can be accessed from the Dundee Partnership website: <http://www.dundeepartnership.co.uk/sites/default/files/Indicator%20Metadata%20Report.pdf>

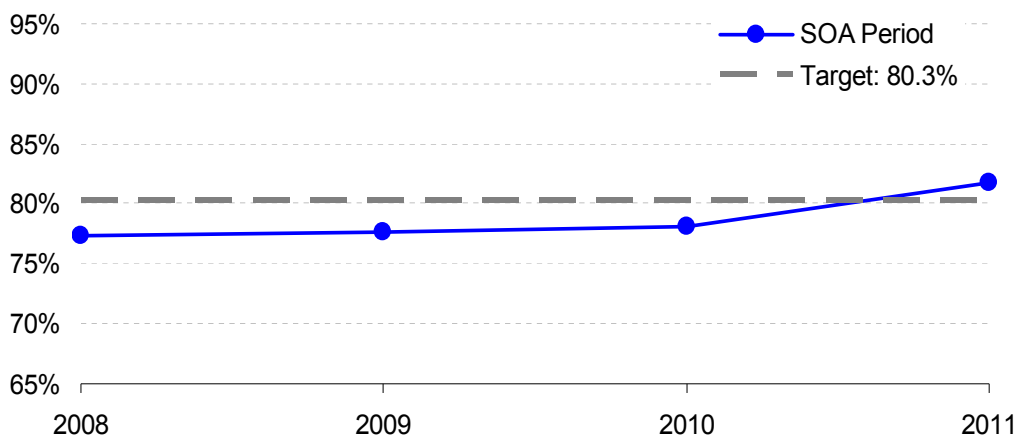
2.1 Knowledge economy sector



Commentary

This indicator has been used since the start of the SOA 2008 process. Within the wider context of overall job losses, the share of knowledge sector jobs in the Dundee economy rose. Absolute numbers fell marginally from 24,548 (July 2007 data) reported in March 2008 to 23,932 (July 2010 data) reported in 2011. However, performance surpassed the 2010/11 progress target of 23,400 whilst the percentage share of jobs in the economy that are knowledge related rose from 29.3% to 30.6%.

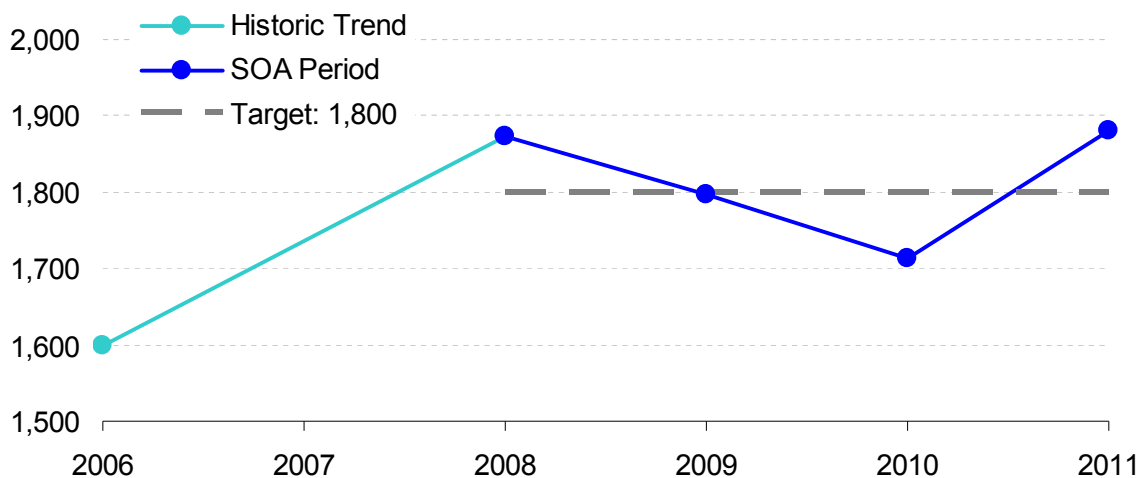
% of working age population with NVQ level 1 (or equivalent) or above qualification



Commentary

This indicator has been used since the start of the SOA 2008 process. Since the SOA was published, the Office for National Statistics have adjusted the working age population definition to reflect changes in the pension age of women. The baseline figure (2008) in the above table is therefore slightly different to the figure in the published SOA. i.e. 77.4% as opposed to 77.8%. Allowing for this change in methodology the published target figure of 80.3% would be adjusted downwards to 79.9%. The percentage of persons qualified to NVQ Level 1 or above rose from a baseline of 77.4% in 2008 to 81.7% in 2011, surpassing the adjusted target of 79.9% and the original published progress target of 80.3%.

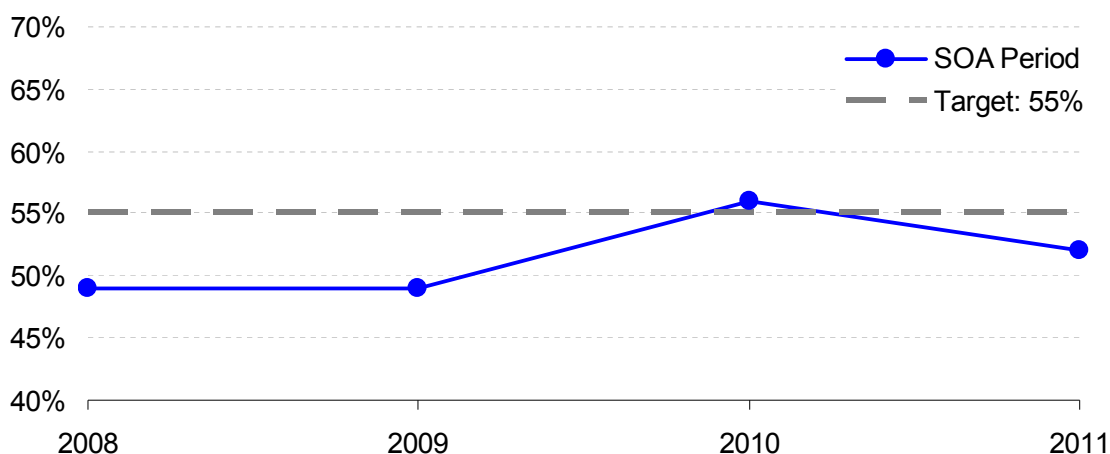
Number of people with severe literacy and numeracy problems attending provision



Commentary

This indicator has been used since the start of the SOA 2008 process. The variation of this trend over time is reflective of the changed level of investment that has been put into this area of work. The initial period saw an increase in the financial investment in this area of work. However, a reduction in levels of funding and a reduced number of partner providers saw a drop in places available up until the period 2010/11. Demand continued to increase beyond the places available. To address this demand additional staff training and models of working, which involved building capacity in other organisations to deliver literacy support and more group support, were put in place and the number of learners able to access provision has increased.

% of those attending literacy and numeracy provision from CRAs



Commentary

This indicator has been used since the start of the SOA 2008 process. The Scottish Survey of Adult Literacy, published July 2010, finds that the distribution of low literacy skills mirrors the distribution of poverty in communities. Therefore, whilst models of working have been implemented and are successfully increasing learner numbers, there is a need to address the provision available in local communities. The targeting of learners from CRAs and more community based provision has been included in the "Literacies Strategic Action Plan 2012-2014".



Dundee as a Learning City

Intelligent Community

Noted child psychologist Jean Piaget describes *intelligence* as

□ □ “an organism's ability to adapt and prosper in an ever-changing environment”

Similarly intelligent communities and intelligent nations will be those that foster innovation and thrive in environments that embrace change as a positive cultural force.



An Intelligent Community



Adapting the city economy

Central Waterfront Project



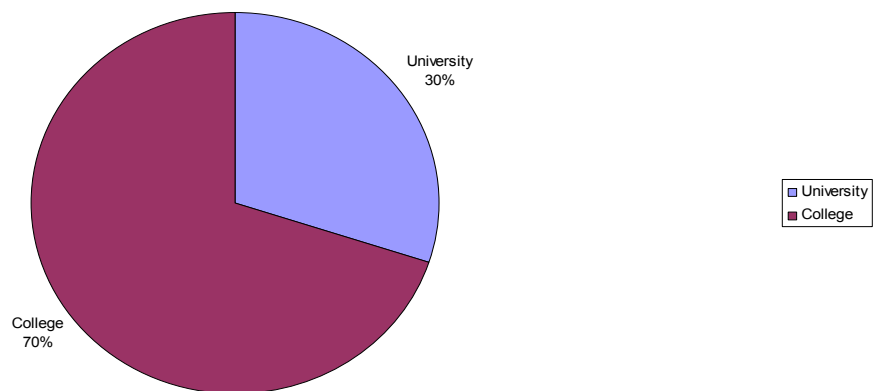
Adapting to social challenges

Tackling Inequalities



Dundee as a Learning City

Percentage



Example of breakdown of students by postcode based on Stobswell, Hilltown, Fairmuir postcodes.

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ack - - - - - Favorites - - - - - Go


ss http://www.godundee.co.uk/events/dundee-learning-city-event-10-nov-2009/

ME DUNDEE WAVE OF CHANGE PAST EVENTS GET INVOLVED STORY RESOURCES ABOUT BLOG

o Dundee

ositively passionate about Dundee...

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Contact us


If you want to get involved or like a comment please [contact us](#).

Join the Dundee Wave of Change Facebook Group [here](#).

Recent Events...

What Did Science Ever Do for Dundee?

This Go Dundee event took place on Tuesday 10th November 2009 at the Apex Hotel, Dundee and was attended by over 100 people.



Links

- Abertay University
- Apex Hotel, Dundee
- Carol Craig's Blog
- Centre for Confidence
- DCA
- Dundee CHP (NHS)
- Dundee City Council
- Dundee College
- Dundee Rep Theatre
- Dundee WestFest
- GPI Atlantic
- Joe Lafferty's blog
- LifeTree
- NEF
- One City, Many Discoveries
- TAYplan
- University of Abertay Dundee
- University of Dundee

Internet

The Smart21 Communities of 2010



The 2010 Smart21 - listed below in alphabetical order - highlights communities from 13 nations and includes 10 that appeared

on last year's list. One community, Dundee, Scotland, returned to the list after a one-year absence. **Dundee was named to the ICF's Top Seven list in both 2007 and 2008.** One American state, Virginia, contributed three communities to the list. There were one Chinese and two Australian communities on the list, as well as three from Canada, which has had more communities named by ICF than any other nation.

Address <http://www.dailyrecord.co.uk/news/scottish-news/2008/01/17/dundee-named-as-britain-s-brainiest-city-86908-20288006/> Go Links

15 May 2008: 4:20pm | [login/register](#) Visit our other sites: [ScotCareers](#) Go!

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Dundee Named As Britain's Brainiest City

Jan 17 2008

DUNDEE is one of the brainiest places in the world, say experts.

The city was recognised by an international group of computer technology experts as part of an awards scheme honouring job creation and economic development.

Intelligent Community Forum's shortlist of finalists, unveiled yesterday in Hawaii, also includes cities from South Korea, Estonia, Canada and the US.

Dundee, which has two universities, a host of groundbreaking small businesses and is home to The Beano and The Dandy, has reached the final seven of the prestigious contest twice in a row. It is the only place in the UK to make it to the shortlist stage.

An ICF spokesman said: "This former industrial centre known for 'jute,

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Dundee

Scotland, UK



Intelligent
Community
of the Year

2008

Intelligent Community Forum

Forum: Events - Awards - Top Seven - By Year - Microsoft Internet Explorer

is Tools Help

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Intelligent Community Forum

Dedicated to economic growth in the broadband economy for communities large and small

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Top Seven Top Seven By Year

The Top Seven Intelligent Communities of the Year provide role models for the world's best practices in creating competitive local economies and vibrant societies in today's hyper-competitive global economy, which broadband communications is increasingly linking into a dynamic whole. In the "broadband economy," adaptability outweighs legacy, skills rather than resources are the keys to the future, and innovation, not location, creates a competitive advantage. Click on the links below to learn more about each community.

2008	Country
Dundee, Scotland	United Kingdom
Fredericton, New Brunswick	Canada
Gangnam District, Seoul	South Korea
Northeast Ohio	United States
Tallinn	Estonia
Westchester, New York	United States
Winston-Salem, North Carolina	United States

[Download Top Seven Intelligent Communities of 2008 \(PDF\)](#)
Visit the [ICF Blog](#) for news and opinion on the Top Seven selection

Intelligent Community



The e-Service

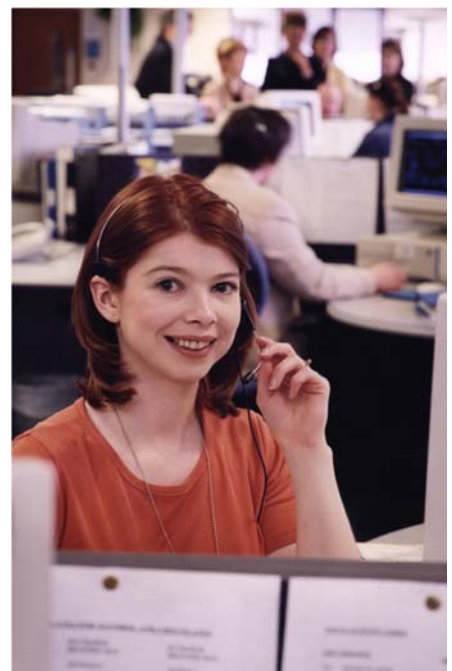
DATA SHARING FOR JOINED UP SERVICES

The corporate information infrastructure comprises of a Citizen Account, Address Gazetteer, GIS and a smartcard.

It took three years to cleanse the matched data Between the various large existing data systems.

Examples of “you don’t need to tell the Council what it already knows”

Parents on low incomes get automatic free school meals and grants for their children without having to request it. Disabled people can get added services without having to prove their disability again.



Smart collaboration



E Service knowledge workforce

- 1 in 4 of the adult population in Dundee is engaged in education
- 7,000 employees in life science sector
- 3,000 in digital games / media sector
- 600 in R & D activity



Raising attainment



A screenshot of the 'glow' website interface. At the top left is the 'glow' logo. Below it, the user is identified as 'Richard Macdonald, Kyle Academy' with a search bar for other glow users. The main content area is titled 'Staffroom' and includes a navigation menu with links for 'Staffroom', 'Learning and teaching materials', 'Timetables', 'Pupil Information', and 'Kyle Academy'. There are also sections for 'glow groups', 'My glow', and 'Learning and Teaching Scotland Online Service'. On the right, there is a 'Picture' section with a photo of a girl, a 'Latest News' section with a headline about sitting exams early, and an 'Additional Support Needs' section. A large blue circle graphic is positioned at the bottom left of the page.

A screenshot of the 'Dare to be Digital' website. The browser address bar shows 'http://www.daretobedigital.com/'. The page features a navigation bar with links for 'Home', 'About', 'Apply', 'Events', 'Dare ProtoPlay', 'Dare Teams', 'Awards', 'Dare Academy', 'Showcase', 'News', 'Sponsors', and 'Contact'. A large banner at the top promotes the event, sponsored by 'Abertay University', and includes social media links for Facebook (1k likes) and Twitter (51 tweets). Below the banner is a video player for 'Dare 2011 - An Inside Story' with a play button. To the right of the video is a graphic for 'DARE 2011 The winners are...' with a 'Find out here >' link. At the bottom, there are buttons for 'News', 'Videos', 'Dare Teams', and 'Dare ProtoPlay'. The footer includes the 'DARE 2011' logo and the text 'Internet'.

FESTIVAL

Home > Festival



NEON is a seven-day international digital arts festival based in Dundee featuring moving image, performance, music and technology driven arts.

NEON exchanges knowledge in areas such as new business models, digital developments and latest production techniques. It expands on the notion that art, digital media and gaming can come together to explore new collaborations and open up new and exciting projects.

NEON delivers a packed festival programme of talks, workshops, exhibitions, commissions, screenings, performance and more at many of Dundee's cultural, business and public spaces. This year's festival theme is collaboration and legacy that will have a distinct Nordic flavour.

LATEST TWEETS

''

RECENT POSTS

- Anima Boutique
- Utah Saints Set to Light Up the Reading Rooms!
- Geocaching Competition
- I am Lawhill! (The Making of...)
- NEON Interview – no 3

PAGES

- Blog
- Contact
- Festival
 - Archive

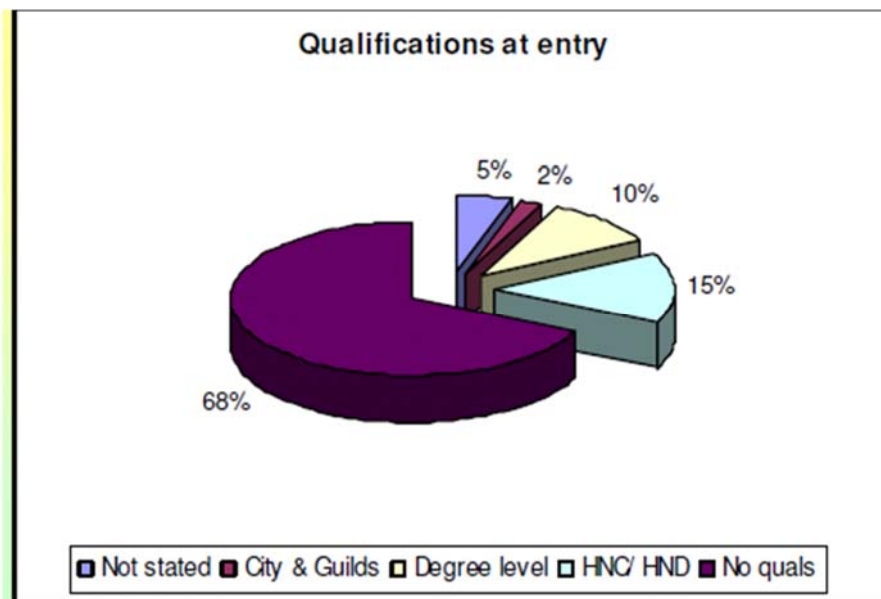
DUNDEE
PARTNERSHIP

Local Partnerships: The Community Based Adult Learning Partnership and its activities.



www.discoverlearning.org

Community Based Adult Learning Partnership



Key Areas of Progress 2010-2011

1881
**Adults received support
with literacy and numeracy**

721
**People received
Adult Guidance**

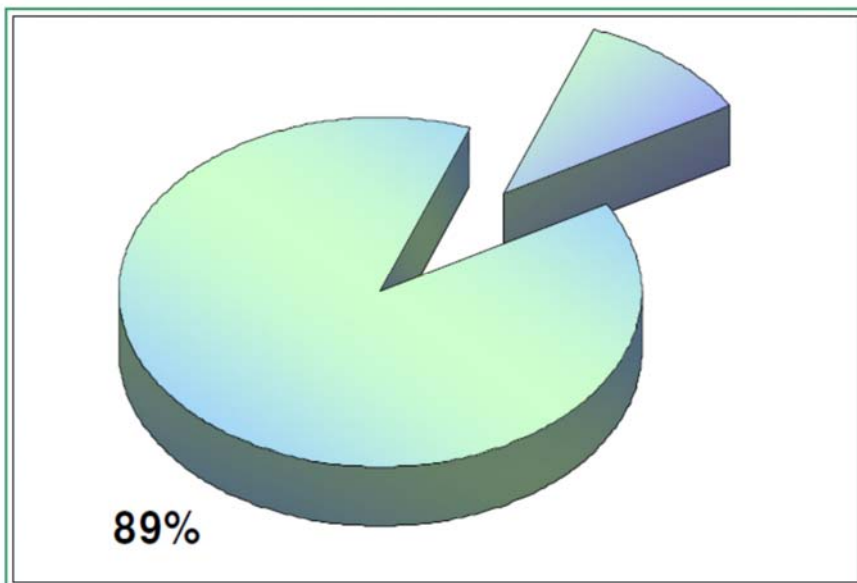
666
**People increased their
English Language Skills**

1761
**People took part in Community
Based Adult Learning**

126
**People took up College and
University partnership
courses**

333
**Young adults aged 16-24
received literacy support
courses**

89% of learners reported that participation in Adult Learning assisted them to become more confident.



Learners Comments

It has helped me to get on with my life. I can read a lot better

More confident going places meeting new people. I don't feel so isolated.

I am now working and loving it.

I It has helped me get qualifications, I never thought that would happen

